

# Canon DSLR Camera Maintenance and Upgrade Services SP1

Thank you for your continued support of Canon Hongkong. We now sincerely launch “Canon DSLR Camera Maintenance and Upgrade Services”. Canon users can enjoy our professional services with the special price listed below. The plan includes 5 aspects which are Firmware Upgrade, Image Sensor Cleaning, Replace Hot Shoe, Exposure and Shutter Speed Adjustment together with Replace Grip/Back Cover Rubber. To optimize your camera, please bring along the product to Customer Care Center within office hours for application. For details, please read the Terms and Conditions.



Reference Price (HKD/MOP)			
Specific Models	Special Service Price	Original Service Price*#	Discount Off**
EOS 1DX / 1DXII	990	1,656	<b>40%</b>
EOS 5Ds / 5DsR	910	1,526	<b>40%</b>
EOS 5D MK III / 5D MK IV	910	1,526	<b>40%</b>
EOS 6D / 6D MK II	910	1,526	<b>40%</b>
EOS 7D MK II	910	1,526	<b>40%</b>
EOS 60D	710	1,186	<b>40%</b>
EOS 70D	710	1,186	<b>40%</b>
EOS 80D	710	1,186	<b>40%</b>
EOS 600D	590	986	<b>40%</b>
EOS700D / 750D / 760D	590	986	<b>40%</b>
EOS 100D	590	986	<b>40%</b>

\* Includes Firmware Upgrade, Image Sensor Cleaning, Replace Hot Shoe, Exposure and Shutter Speed Adjustment together with Replace Grip/Back Cover Rubber # Original Service Prices are subject to change without prior notice

\*\* The discount is rounded to the nearest tenth

Notice: 1) The offer cannot be used in conjunction with other promotional offers.

2) For Products that are not within Warranty or extended Warranty, Customer shall pay the inspection fee HK/MOP\$100 before the issue of the Service Order. The Inspection Fee is non-refundable under any circumstances. After completed the upgrade services, the Inspection Fee will be deducted from the total charge. The Customer will be required to pay the balance of the special service price listed above upon collection of the Product(s).

3) No limit on the number of participation in this services plan.

4) For details of the Terms & Conditions, please refer to T&C of Warranty and Repair Service in our Canon Website.



Delighting You Always

# Maintenance and Upgrade Services Plan SP1

## Terms and Conditions

1. The Canon DSLR Camera Maintenance and Upgrade Services Plan (the “**Plan**”) is provided by Canon Hongkong Company Limited (“**Canon**”). Upon applying this Plan, you are deemed to have read, understood and agreed to be bound by the terms and conditions as set out below (these “**Terms and Conditions**”).

## Eligibility

2. This Plan is applicable to specific models of Canon Digital Single Lens Reflex Cameras as listed herein (“**Product**”). Canon shall update the Product from time to time by announcing it on its official website.
3. This Plan does not apply to parallel imported goods or goods not purchased from Canon or its authorized dealers in Hong Kong or Macau.

## Customer Care Center

4. In order to join the Plan, you shall bring your Product to the below location:

### Canon Customer Care Center – Hong Kong

Address: 20/F, iSQUARE, 63 Nathan Road, Tsim Sha Tsui, Kowloon.

Opening Hours: Monday to Sunday 11:00am -7:00pm (Close on Public Holidays)

### Canon Customer Care Center – Macau

Address: Unit 1502-1503, 15/F, AIA Tower, Nos. 251A-301, Avenida Comercial De Macau.

Opening Hours: Monday to Friday 8:30am – 12:30pm and 1:30pm – 5:30pm

Saturday 8:30am – 12:30pm (Close on Sunday & Public Holidays)

5. Upon receiving the Product from you, Canon will issue a Service Order. You are required to sign and accept the terms and conditions in the Service Order.
6. Subject to other Canon payment arrangements, for this Plan, you shall pay Canon when the Product is returned to you. All payment shall be made in Hong Kong Dollars in cash or by credit card in Canon Customer Care Center – Hong Kong. In Canon Customer Care Center – Macau, all payment shall be made in Patacas in cash. Payments by cheque will not be accepted.

## Other Terms

7. If the Product service is unable to be provided or the Product has been discontinued or any parts are otherwise unavailable, Canon has the sole and absolute discretion to refuse your application for joining this Plan.
8. Canon reserves the absolute right to change or cancel any details of this Plan by posting in its official website.
9. In case of any dispute, Canon shall make reasonable decision with reference to these terms and conditions (if applicable).
10. These terms and conditions are prepared in English and the Chinese translation is provided for reference only. In case for any inconsistency or ambiguity, the English version shall prevail.